

WELCOME TO



Our Supported Housing

Introduction:

We have put together some information which we hope will help you to settle in your new home.

Our Care Promise

We will support you towards independence and help you keep your skills



We will offer you support to have a fun filled life that you choose



SUPPORT

Our staff will support you;



To choose and cook your food.



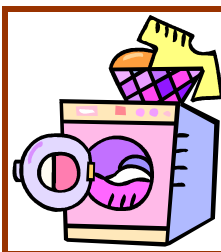
To look after your room



To look after your money

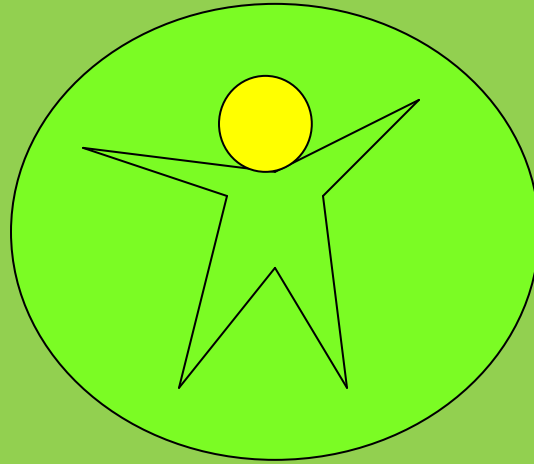


To support you with your personal care needs



To support you to do your washing

PERSON CENTRED PLANS



**Staff will help you put together your person centred plan.
This will include;**

- **What's important to you?**
- **Who is important to you?**
- **How you want to be supported.**
- **What you like to do.**
- **Where you like to go and when.**
- **How you like to communicate.**

HOUSE RULES

Living together with others we have some house rules that we must all follow.

- 1. You must not go into another tenant's room without their permission.**
- 2. Visitors must leave the building by 11.00 pm, unless you have an overnight visitor.**
- 3. You must not play loud music after 11.00 pm.**
- 4. There is a no smoking ban in the shared areas of the house.**
- 5. You should leave the kitchen clean and tidy – ready for the next person to use.**
- 6. You must only use the fire exit on the stairs if there is an emergency.**
- 7. You must meet with your key worker once a week.**

- 8. If you lose your front door key you must tell a member of staff at once.**
- 9. It is important to consider other tenants when you use the laundry area. Please leave the area clean and tidy.**
- 10. You are responsible for any visitors to Boston Avenue – you should think carefully before inviting people you do not know well into the house.**
- 11. Verbal and physical aggression to other tenants will not be tolerated.**
- 12. If anything in your room is not working or gets broken you must let a member of staff know.**
- 13. You should use the board in the hall to let us know when you are in or out of the building.**
- 14. It is important to let the staff team know if there are any changes to your financial situation as it might affect your rent payment.**

FIRE SAFETY



If there is a fire you must leave the building. There are signs that will tell you where to go.



If it is unsafe to leave your room then close your door and wait for the Fire Brigade.



CLOSE DOOR



WAIT FOR FIRE BRIGADE